

HOA Page Migration - FAQs

Why is my HOA website changing?

- We are taking this step to better communicate with our Owners, especially in case of an emergency.
- We will now be able to restrict access to association information, such as the minutes, budget mailings, etc., making them available only to Owners when they log in to their accounts.
- Owners will need to create an account and/or update their current profile. This will provide access to Owner information and HOA communications and documents, including emergency contact information, which will allow us to reach Owners quickly, in the event of an emergency.

When will this change take place?

- The new HOA website is anticipated go live toward the end of September 2018.

Will the existing URLs/web addresses still work?

- Yes. Each existing HOA website URL/address will redirect users to the new page.

When I log in, what will I see?

- You will see the same useful information you currently see on your existing website, but presented in a format that is easier to navigate.
- You will see important documents, such as meeting minutes and other important association documentation. You will also be able to pay your annual dues and other transactions online.

Who do I contact if I have more questions?

- Please reach out to your property's resort team with any additional questions.